

Rate Contract

**Government of India
Directorate General of Supplies & Disposals
Jeevan Tara Building, 5 Sansad Marg
New Delhi-110001
Tel Number 23360610/23360537**

Rate Contract no. Computers/IT-1/RC-71090000/1009/81/F0365/2495
Date 17-FEB-09

To,

XSYS TECHNOLOGIES
6E,Rani Jhansi Road,Jhandewala Extension, New Delhi- 110055

mail: sanjay@xsystech.net
Mr. Sanjay Tiwari: 09810840463
Mr. Amrit : 09910267766

Sub: Rate Contract for supply of Computers, Desktop and Peripherals
valid from 17-FEB-09 To 28-FEB-10 .

Ref:(1) This Office Tender Enquiry no Computers/IT-1/RC-71090000/1009/81
opened on 23-OCT-08.
(2) Your Quotation No Xsys/DGS&D/RC/08-09 And Dated
23-OCT-08.

Dear sir,

You are hereby informed that your above refered tender read with subsequent letters mentioned above for the Stores specified in the Schedules annexed has been accepted. This rate contract will be governed by the terms and conditions brought in the Form no. DGS&D 1001 available from dgs&d sales counter on payment of Rs. 50/- . The Rate Contract and the schedules annexed here to shall be the sole repository of this Rate Contract/ Transaction.

SCHEDULES ANNEXED

- 1.Schedule "A" Description of stores,prices,duties/taxes.
- 2.Schedule "B" special conditions of contract / Other information.
- 3.Schedule "C" Information to DDOs about parallel rate contracts.
- 4.Annexure - Technical Specification

Yours Faithfully,

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Assistant Director(S)/Section Officer/Dy.Director
For and on behalf of the purchaser named in the Form DGS&D 1001.

COPY TO

- 1.The Chief Controller of Accounts,Department of commerce,New Delhi/
COA Mumbai/COA Kolkata,COA Chennai.
(Through authentication cell) This issues with the approval of competent authority.
- 2.Deputy Director General of Supplies & Disposals,Chennai -10 copies each
- 3.Deputy Director General of Supplies & Disposals,Kolkata -10 copies each
- 4.Deputy Director General of Supplies & Disposals,Mumbai -10 copies each
- 5.Deputy Director General (QA),Kolkata -10 copies each
- 6.Deputy Director General (QA),Chennai -10 copies each
- 7.Deputy Director General (QA),Mumbai -10 copies each
- 8.Deputy Director General (QA),DGS&D -10 copies each
- 9.Inspection Authority ADG(QA) DGS&D New Delhi - 110001.
- 10.Quality assurance Officer Director (QA) Delhi Directorate/ Mumbai,
Chennai/Kolkata.
- 11.Concurrent Audit
- 12.MIS Cell
- 13.Ledger clerk
- 14.O.L.Section
- 15.All Direct Demanding Officers as per mailing list maintained by DGS&D.

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Assistant Director (S) / Section Officer / Deputy Director
FOR DIRECTOR GENERAL OF SUPPLIES & DISPOSALS

SCHEDULE - A

1. RATE CONTRACT No.: -Computers/IT-1/RC-71090000/1009/81/F0365/2495
Dated 17-FEB-09 FOR THE SUPPLY OF Computers, Desktop and Peripherals

2. ADVANCE RATE CONTRACT NO.-Nil

Dated

3.(a) NAME AND FULL ADDRESS OF THE FIRM -

XSYS TECHNOLOGIES
6E,Rani Jhansi Road,Jhandewala Extension, New Delhi- 110055
mail: sanjay@xsystech.net
Mr. Sanjay Tiwari: 09810840463
Mr. Amrit : 09910267766

DELHI - 110055
Tel. No. - 23526019,23629862
Fax - 23615758
Email - xsystech@gmail.com

(b) NAME AND FULL ADDRESS OF MANUFACTURER -

M/s. Microsoft Singapore PTE. LTD.
Singapore
Country of Origin: Singapore

(c) BRAND: Microsoft

4. VALIDITY OF RATE CONTRACT :: 17-FEB-09 To 28-FEB-10

5. DESCRIPTION OF ITEM, SPECIFICATION,UNIT, RATE

Item No.	Model No.	Store Description	Description	Unit	Rate (in Rs.)
52	Microsof	Standard Software Products	Item: MS Office 2007 Standard MOLP With Media(Non Academic)	NOS.	13986 Rs. THIRTEEN THOUSAND NINE HUNDRED EIGHTY-SIX ONLY
56	Microsof t	Standard Software Products	Item: MS Office 2007 Standard MOLP Without Media(Non Academic)	NOS.	12250 Rs. TWELVE THOUSAND TWO HUNDRED FIFTY ONLY
60	Microsof	Standard	Item: MS Office 2007	NOS.	16872

t	Software Products	Professional MOLP With Media(Non Academic)			Rs. SIXTEEN THOUSAND EIGHT HUNDRED SEVENTY- TWO ONLY
64	Microsoft	Standard Software Products	Item: MS Office 2007 Professional MOLP W/O Media(Non Academic)	NOS.	15207 Rs. FIFTEEN THOUSAND TWO HUNDRED SEVEN ONLY
68	Microsoft	Standard Software Products	Item: MS Office 2007 Standard INDIC MOLP With Media(Non Academic)	NOS.	10989 Rs. TEN THOUSAND NINE HUNDRED EIGHTY- NINE ONLY
72	Microsoft	Standard Software Products	Item: MS Office 2007 Standard INDIC MOLP W/O Media (Non Academic)	NOS.	9213 Rs. NINE THOUSAND TWO HUNDRED THIRTEEN ONLY
92	Microsoft	Standard Software Products	Item: MS Office Enterprise 2007 MOLP With Media(Non Academic)	NOS.	26196 Rs. TWENTY-SIX THOUSAND ONE HUNDRED NINETY-SIX ONLY

6-TERMS OF DELIVERY:	Free delivery at consignee's premises including installation
7-EXCISE DUTY:	Not Applicable
8-SALES TAX:	Inclusive of CST / VAT @4%
9-DELIVERY PERIOD:	6 to 8 weeks from the date of receipt of confirmed order
10-ANNUAL TURNOVER/MONETARY LIMIT:	Without Limit
11-PAYMENT TERMS	As per Schedule B

12-SLAB DISCOUNT CLAUSE: Nil
13-PRICES: FIXED
14-QUANTITY OFFERED: Monetary Limit: Without Limit
15-MIN. QUANTITY IN SINGLE SUPPLY ORDER: Without Limit
16-STATUS OF RC HOLDING FIRM: LSI
17-PAYING AUTHORITY: The Chief Controller of Accounts, Deptt. of Supply
16A, AKBAR ROAD
New Delhi -110011
18-INSPECTION AUTHORITY: For Civil
ADG(QA),NEW DELHI
ADG(QA),Jeevan Tara Building,Parliament Street
New Delhi
19-QUALITY ASSURANCE OFFICER: For Civil
Director(QA), Delhi Directorate,
Jeevan Tara Building, 4th Floor, Sansad Marg
New Delhi
DELHI -110001
20-PLACE WHERE THE STORES ARE TO BE TENDERED FOR INSPECTION: At firm's premises at New Delhi
21-R/C IS DDOs OPERATED Yes

With effect from First October two thousand eight (01-10-2008),all supply order(s) against this Rate Contract must be placed by Direct Demanding Officer(s) on-line through D.G.S&D web site (www.dgsnd.gov.in) (indentor's page) only. Supply order(s) in any other form placed on or after 01-10-2008 shall not be valid and shall not be acted upon by the contractor or any other concerned agencies.

DDO shall download the supply order and send an ink signed copy to the concerned paying authority specified in the rate contract through Registered / speed post immediately after on-line placement of Supply Order(s).

22-PACKING & SPECIFICATION see annexure

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Asstt. Director (S) / Section Officer / Dy. Director
For and behalf of the purchaser named in the Form DGS&D 1001.

All the R/C particulars including prices in respect of individual R/Cs are available on DGS&D website which can be accessed by all.
The DGS&D website is <http://dgsnd.gov.in>

RC SPECIFICATION:

A. Special Conditions of contract

1. Monetary Limit : Without Limit
- 2 Order should be placed on M/s. XSYS Technologies, New Delhi
3. Terms of delivery: The stores will be delivered by the firms on free delivery at consignee's end.
4. Insurance: As per DGS&D standard Transit Insurance Clause, it will be responsibility of supplier for safe arrival of stores in full and good conditions at consignee's place and purchaser will not pay separately for transit insurance.
5. Warranty Terms: one year on Standard Software from the date of Installation.
6. The suppliers shall develop and maintain a computerized system for on-line monitoring of complaints relating to delay in supplies and warranty support. The supplier should provide a link on their website for logging of complaints by indenter / consignees. The suppliers shall attend to the complaint within 72 hours of its logging and intimate / display the status of the same to the indenter / consignee. They will also submit the status report of complaints to DGS&D (in duplicate) on Quarterly basis duly giving a summary of the total complaints received, complaints settled and complaints outstanding with reasons thereof for review of the same by DGS&d. In case the Quarterly Reports are not submitted by the suppliers or the same are not satisfactory, DGS&D reserves the right to take administrative action including short-closure of the rate contract. The tendering firm should furnish an undertaking in their tender that they shall develop and maintain an on-line monitoring system for complaints including submission of Quarterly Reports as above and the rate contracts will be awarded only to such firms who furnish the undertaking.

7 Payment terms:

98% against inspection and provisional receipt certificate & balance 2% after installation and final acceptance of stores by consignee.

8. Octroi Duty and Local Taxes:

Normally materials to be supplied to Govt. Departments against Govt. contracts are exempted from levy of town duty, Octroi duty, Terminal tax and other levies of local bodies. The local Town/Municipal Body regulations at times, however, provide for such exemption only on production of such exemption certificate from any authorized officer. Contractors should ensure that stores ordered against contracts placed by this office are exempted from levy of town duty/Octroi duty, Terminal tax or other local taxes and duties. Wherever required, they should

obtain the exemption certificate from the purchase officer or indenter concerned, to avoid payment of such local taxes or duties. Octroi, Entry tax etc. on buyers account in absence of relevant exemption certificate.

9. Supply of Road Permits/ Way bill by the indenter/consignees:

In all such cases where the requirement of Road Permit/Way Bills for entry of goods into a particular State is mandatory, the following provisions shall be strictly followed: -.

(a) The supplier shall request the indenter/consignee for providing Road permit/ Waybill within 10 days of the receipt of the Supply order. The supplier shall furnish all the necessary information and documents in this regard to Indenter/consignee.

(b) On receipt of the above request from the supplier, the indenter/consignee concerned shall arrange to provide the Road permit/Way Bill in the prescribed form to the supplier within a maximum period of two weeks so that the same reaches the supplier before the dispatch of the stores. However, in cases where the Road permit/Way Bill is issued on proof of actual invoice of the material, the consignee shall arrange to provide the Road permit/Way Bill from appropriate authorities within a maximum period of 5 days from the receipt of invoice.

(c) The supplier shall not be held responsible for any delay in supply due to non- supply/delayed supply of Road permit/Way bill by the indenter/consignee.

(d) All cases of abnormal delay in providing requisite details/ documents by the supplier or issue of Road permit/Way bill by indenter/consignee, the same shall be reported by them to DGS&D.

The details of the Road permits presently applicable in different States are as under:-

Sr.No.	States	Road Permit
1	Andhra Pradesh:	- Not Applicable
2	Arunachal Pradesh:	Form -03
3	Assam:	Form - 61/62
4	Bihar:	Form 28-B
5	Chhattisgarh:	Form 59A
6	Goa:	-Not Applicable
7	Gujarat:	Form 403
8	Haryana:	Form 38 if value is Rs. 25,000 or more.
9	Himachal Pradesh:	- Form -26
10	Jammu & Kashmir:	- Form-65+
11	Jharkhand:	Form- JVAT 504 G
12	Karnataka:	- Not Applicable
13	Kerala:	- Not Applicable
14	Madhya Pradesh:	Form 88/89
15	Maharashtra:	-Not Applicable
16	Manipur:	Form 35 / 37
17	Meghalaya:	Form 14
18	Mizoram:	Form 33
19	Nagaland :	Form 16A

- 20 Orissa: Form 28 / 32
- 21 Punjab: -Not Applicable
- 22 Rajashthan: Form 18A
- 23 Sikkam: Form 25A
- 24 Tamil Nadu: -Not Applicable
- 25 Tripura: Form 18A / 18 B
- 26 Uttar Pradesh: Form 31/32
- 27 Uttaranchal: Form 16/17
- 28 West Bengal: Form 50

10. Signing of Inspection Notes issued by Quality Assurance Wing of DGS&D:

Instructions to Indentors / Consignees:

Advance Payment Copy of Inspection Note for claiming 98% payment:

This is a provisional receipt. It only be tokens the receipt of stores by the consignee and is without prejudice to his rights of inspection and rejection under the general condition to contact. It is issued on said to contain basis the Contractor remaining responsible for proving the total quantities actually delivered. Consignee mentioned in the Inspection Notes should sign (in INK) & put his official rubber stamp on the Advance Payment Copy of Inspection Notes IMMEDIATELY on the receipt of the material and handover the same to the company's authorized representative. Where this is not possible or inconvenient, it should be signed (in INK) by an official authorized by the consignee in that behalf. In such cases, the official signing the receipt certificate should indicate his designation and the official on whose behalf he is signing; and put his official rubber stamp.

Balance payment & Accounts Copy of Inspection Note for claiming 2% balance payment.

(i) Within 90 days from the date of material received, Consignee mentioned in the Inspection Notes should sign (in INK) & put his official rubber stamp on the Balance & Accounts office copy of Inspection Notes and should fill up the columns of Receipt Voucher No.

(ii) In cases where the supply is incomplete or defective or the supplier do not carry out commissioning/demonstration of the stores within the period as per (i) above, the consignee shall report such cases immediately to the supplier and DGS&D.

(iii) In cases where the consignees do not release copy 2 and 5 of I/Notes within the period as (i) above for the reasons which are considered not valid by the supplier, they may approach DGS&D with complete details for authorization of balance payment without copy 2 and 5 of I/Notes and the same shall be considered by DGS&D on merits of each case.

11. Pre-inspected Stock: In order to meet the urgent requirement of indentors, you may maintain pre-inspected stocks for ready despatch against individual supply orders. In case, however, you fail to despatch the stores within 60 days of

inspection, the same shall have to be pre-inspected before despatch.

12. Mid term review of prices and specifications : There will be a mid term review of prices and specifications.

For supplies made from the pre-inspected stocks, Inspection Notes are to be obtained from the Quality Assurance Officer in each case. Despatches / Deliveries of pre-inspected stocks which are duly accepted need not, however, await release of Inspection Notes and may be effected before Inspection Notes are actually released.

All other terms and conditions shall be as per standard conditions contained in Form DGS&D-1001.

Schedule -D

Special Instructions to R/C Holders:

Rate Contact Holders are advised that before entertaining the supply order they should ensure the availability of following certificates from DDOs.

a). That they are Central Government Department drawing funds from consolidated fund of India.

b). The expenditure involved for the purchase has received the sanction of the competent financial authority.

c). The funds are available under the proper head in the sanctioned budget allotment for the year.

d). They have been fully authorised by the Department to sign the supply order and incur the liability in respect of the stores being ordered.

(G.P.SINGH)

Assistant Director of Supplies

For and on behalf of the purchaser named in the Schedule /
Form DGS&D-1001.

SCHEDULE - C

LIST OF PARALLEL RATE CONTRACT FOR Computers, Desktop and Peripherals

Sr.No.	NAME & FULL ADDRESS OF FIRM	R/C NO & DATE
1	<p>PCS TECHNOLOGY LIMITED 4, PCS House, Saki Vihar Road, Saki Naka, Andheri East, Mumbai- 400072 Mr. Prashant : 022-28591796 / 28502312 E-mail: prashant@pcstech.com</p> <p>DELHI 110003</p>	<p>Computers/IT-1/RC- 71090000/1009/81/00771/2492 17-FEB-09</p>
2	<p>XSYS TECHNOLOGIES 6E,Rani Jhansi Road,Jhandewala Extension, New Delhi- 110055 mail: sanjay@xsystech.net Mr. Sanjay Tiwari: 09810840463 Mr. Amrit : 09910267766</p> <p>DELHI 110055</p>	<p>Computers/IT-1/RC- 71090000/1009/81/F0365/2495 17-FEB-09</p>
3	<p>HCL INFOSYSTEMS LTD. G- 8,9,10, SECTOR-3, NOIDA-201301 Mr. Sandip Kr. Shrivastava- 9811199308, Email- kumar.sandip@hcl.in, Mr. Manichandra Singh: 9810941182, 0120- 2522363, mail: manichandra@hcl.in</p> <p>UTTAR PRADESH 201301</p>	<p>Computers/IT-1/RC- 71090000/1009/81/02519/2497 17-FEB-09</p>
4	<p>HEWLETT PACKARD INDIA SALES PVT LTD Tower D, 6th Floor, Global Business Park, Mehrauli Gurgaon Rd, Gurgaon- 122002 Prabhat Sharma: 09810525884 Tarunjit Singh: 09811289900 PH :0124-2726757,2726517 E-mai: dgsnd.cell@hp.com</p> <p>KARNATAKA 560030</p>	<p>Computers/IT-1/RC- 71090000/1009/81/03811/2483 17-FEB-09</p>
5	<p>KBS COMPUTERS PVT LTD</p>	<p>Computers/IT-1/RC- 71090000/1009/81/01542/2480</p>

10	DELHI	110066	Computers/IT-1/RC- 71090000/1009/81/OA208/2486 17-FEB-09
11	ZENITH COMPUTERS LTD. S-69, F.I.E. Okhla Phase-II, New Delhi- 110020 Mr. Praveen Kumar: 09873008765 Ms.Manjari : 09324801800, 1800-22- 2004(Toll Free) E-mail: kumar.praveen@zenith- india.com www.zenithpc.com		Computers/IT-1/RC- 71090000/1009/81/02529/2482 17-FEB-09
	MAHARASHTRA	400093	
12	RICOH INDIA LIMITED 52B, OKHLA INDUSTRIAL ESTATE, PHASE-III, New Delhi DELHI	110020	Computers/IT-1/RC- 71090000/1009/81/F0363/2481 17-FEB-09
13	LIPI DATA SYSTEMS LIMITED C-1, Greater Kailash Enclave Part II New Delhi DELHI	110048	Computers/IT-1/RC- 71090000/1009/81/NA177/2494 17-FEB-09
14	HCL INFOSYSTEMS LTD E-4,5,6 Sector-11, Noida- 201301 Mr. Kapil Sharma: 09810206073 E-mail: kapil@hcl.in		Computers/IT-1/RC- 71090000/1009/81/OA179/2493 17-FEB-09
	UTTAR PRADESH	201301	
15	ACER INDIA (PVT) LIMITED B-28, Ground Floor, Okhla Industrial Area Phase -I, New Delhi- 110020 Mr. Maneesh Sahani: 09711036526 E-mail: maneesh_shahani@acer.co.in		Computers/IT-1/RC- 71090000/1009/81/01257/2478 13-FEB-09
	DELHI	110020	
16	DATAMINI TECHNOLOGIES (INDIA) LIMITED Unit No. 101/104,		Computers/IT-1/RC- 71090000/1009/81/01204/2489 17-FEB-09

16	SDF IV, SEEPZ, Andheri (East) MUMBAI MAHARASHTRA 400096	Computers/IT-1/RC- 71090000/1009/81/01204/2489 17-FEB-09
17	LENOVO INDIA PVT.LTD. Unitech Crest, Greenwood City, Block C, Sector 45, Gurgaon- 122003 Sanjay : 09810205329 (NZ):mail: sbhattachar@lenovo.com Sandesh : 09820700169 (WZ) Nand Kr.: 09880021063 (SZ) Piyush: 09831222228 (EZ) HARYANA 122003	Computers/IT-1/RC- 71090000/1009/81/02149/2485 17-FEB-09
18	R.P.INFOSYSTEMS PVT LTD 2nd & 3rd Floor, 20/1C LALBAZAR STREET, KOLKATA-700001 Mr. Shibaji Panja : 09836033333 Ph: 033-22310251/52 E-mail: info@rpchirag.com / md@rpgroupindia.com Fax : 033-22437206 WEST BENGAL 700001	Computers/IT-1/RC- 71090000/1009/81/04139/2479 13-FEB-09
19	VSM ENTERPRISES PVT. LTD. Gali No 21 Plot No 1381, Hari Singh Nalwa Street, Karol Bagh Ashwani Narang 9810161148 New Delhi DELHI 110005	Computers/IT-1/RC- 71090000/1009/81/OA115/2496 17-FEB-09
20	LANDMARK INFONET PVT. LTD. D-408, Palam Extension, Near Ram Phal Chowk, Sector- 7, Dwarka, New Delhi- 110075 Mr. Satpal Balhara : 9811626300/ 9871414646 / 9871101143 DELHI 110019	Computers/IT-1/RC- 71090000/1009/81/OA205/2491 17-FEB-09

NOTE:

(1) Before placing supply order, DDOs are advised to check with DGS&D or on the website whether any further RCs have been awarded or amendments to Rate Contract have been issued

(2) All the R/C particulars including prices in respect of individual R/C's

are available on DGS&D website,which can be accessed by all. The access code of DGS&D website is <http://dgsnd.gov.in>

ANNEXURE

Inspection and testing

(A) Manufacturers shall have the following facilities:

1. Suitable software to test hardware components such as motherboard and its components like chip set, DNA controller, memory controller, input/output controller and availability of bad sectors on hard disk drives. It should also be possible to check serial, parallel & USB ports using special loop back connectors. Software such as Ziff Davis Bench, Win Bench & QA plus should also be available for checking the keyboard and for bench marking other software components.
2. Software pattern generator to generate patterns to check the monitors of different characteristic .
3. Facility to measure leakage current and resistance to earth for checking the safety aspect of the system and peripherals.

(B) Manufacturers shall also preferably have the following facilities:-

- a. An ESD simulator of 8 KV to check ESD susceptibility
- b. Thermal chamber to check suitability for each configuration for the ambient condition of 0-45 degree C. These tests could alternatively be conducted at an NABL approved laboratory if the facilities for the same are not available with the Manufacturer.

(C) Drop test should be conducted on all the six surfaces of the packaging with the systems & peripherals packed inside by dropping the same from a height of 1 m.

Performance of the hardware shall be checked after conducting such tests with the help of diagnostic software. The packaging should be able to withstand the test without any damage or malfunction.

(D) The tests at (B)&(C) above should be conducted on at least one piece out of every 100 pcs manufactured and supplied in each configuration.

(E) Certifications required as per the specifications shall be checked/verified from source/website etc.

Standard Software Products

1) All the Standard Software Products shall be supplied with 1 year standard support.

2) Symantec AV for Networked Desktop Enterprise Edition shall be supplied with personal fire-wall and IDS.